BSES Yamuna Power Limited
Shakti Kiran Building, Karkardooma
Delhi - 110032, India
Tel.: +91 11 3009 9999
Fax: +91 11 3999 9403
www.bsesdelhi.com

Ref No: RA/13-14/BYPL/ 507

Date: 23rd Aug 2013

To,



The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices.

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of July 2013 are being submitted herewith (enclosed as Annexure – 1).

Thanking You,

Yours faithfully,

For **BSES Yamuna Power Ltd.**

Rajul Agarwal
Head Regulatory (BYPL)

Encl: As above

Schedule–II

Overall Standards of Performance for July-2014

BSES *Yamuna Power Limited*

S.No.			July-2014					
			Within Specified Time Limit	Above Specified Time Limit	Total (A)		Time Limit	
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	58172	184	58356	58172	184	99.68%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	778	0	778	778	0	100.00%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	1	0	1	1	0	100.00%
			0	0	0	0	0	-
4								
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	23	0	23	23	0	100.00%
	Restoration of supply by 6:00 PM		23	0	23	23	0	100.00%
5								
	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	1676	0	1676	1676	0	100.00%
	Replacement of fused/defective unit							
6								
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.23646					
	SAIDI		0.34732					
	MAIFI		0.00000					
7	Frequency Variation	To maintain supply frequency within range as per IEGC						
8	Voltage Unbalance	Maximum of 3% at point of commencement of supply						
9	Percentage Billing Mistakes	Not exceeding 0.2%	214	0	522683	214	0	0.04%
10	Percentage Faulty Meters	Not exceeding 3%	688	0	995234	688	0	0.07%